

## Member Service and Lending Team Lead

**Salary range £25,000 - £30,000 p.a**  
**37.5 hours per week**  
**28 days holiday p.a**  
**5% employer pension contribution**  
**12 month contract**

Member Service and Lending Team Lead is a brand new role in our organisation. This is an opportunity to work in an FCA & PRA regulated environment. You will join our team of 11 based at our Fog Lane hub and lead a team of 4. We are an inclusive credit union with strong links in the communities of South Manchester. Our strategy is to double within 5 years with a focus on innovation and attracting new members, especially those aged 18-30 years

The role will include:

- Co-ordination of work allocation and workflows for the team
- Supervision of lending decisions
- Underwriting of higher value loans
- Working with the CEO on continuous improvement of processes and on product development

We are looking for someone with:

- Supervision and team leadership skills
- Competence in lending decisions
- Organised approach and flexibility in responding to a varied workload
- Positive and enthusiastic attitude
- Excellent attention to detail
- High level of emotional intelligence
- Commitment to credit union values and maintaining high professional standards

Send a CV and covering letter to Sheenagh Young [sheenagh@smcreditunion.co.uk](mailto:sheenagh@smcreditunion.co.uk).

Please include contact details for two referees

Application deadline **5pm Thursday 8<sup>th</sup> July**

Interviews at Fog Lane in the week beginning **12<sup>th</sup> July**

We are seeking to fill the position by 1<sup>st</sup> September 2021